

Catalyst 24/7™ at your service for emergencies and maintenance.

This **FREE** solution is exclusive to Catalyst and our clients and compliments are range of utility services.

Offering a pay as you go service, providing a nationwide network of expert tradesmen, fully vetted and approved, including; qualified heating engineers, plumbing experts, electricians, general builders and glaziers.

- Simply call **0845 873 3866** if you have an emergency or require any maintenance repairs.
- In the case of an emergency please contact us to speak with our Service Centre who will deploy an emergency tradesman to your property.
- A cost of £136.00 + Vat will be required to be paid by card before we deploy our tradesman; this cost includes 1 hour 30 minutes labour on site to stabilise or isolate the problem.
- The qualified tradesman will attend within our agreed Service Level Agreements or alternatively at a time convenient for you.
- Should any materials be required or additional time on site, only upon obtaining your agreement to go ahead with this at our agreed rates will these additional works be carried out.

Enjoy the convenience and complete peace of mind with some examples of how we can assist you:

- Plumbing - from burst pipes to replacement tap washers
- Drainage - blocked or broken drainage pipes
- Electrical - failed electric's, power points
- Heating - boiler failure, leaking radiators
- Locksmiths - lost keys, locked out
- Glaziers - broken windows

All existing customers simply call **0845 873 3866** if you have an emergency or require any maintenance repairs. Your account status will be verified and the details that we have on your business account will be confirmed.

Additional Service - Electricity Meter Location Service

We have frequent request from companies who are unable to locate their electricity meter in the building and in order to locate the actual meter that supplies their part of the building it is necessary to trace the cabling from the location back to the source point. An Electrical Engineer or an Electrician can trace the supply from your equipment to the meter. Our service is offered on the following: (24-hour call out):

- First hours labour, 08.00 to 17.00 - £130 plus vat, 17.00 to 08.00 - £175 plus vat.
- Second and subsequent hour(s), 08.00 to 17.00 - £67 plus vat, 17.00 to 08.00 - £70 plus vat.
- Nationwide network of expert tradesmen, fully vetted and approved

Do you want more than our pay as you go service? Then why not upgrade to our insured commercial property emergency assistance.