

CASE STUDY

Motorway Service Stations

The Challenge

The customer, who manages a portfolio of motorway service stations across the UK, requested the support of Catalyst in undertaking a water bill validation exercise on their twenty highest consuming sites. Water bill validation had been undertaken twice previously by two different water consultants and the customer was keen to see if Catalyst could identify any further savings.



The Solution

Water usage and cost data, mainly taken from most recent up to date bills and datasheets, were provided to Catalyst.

This data was then used to undertake analysis over a twelve-month period, which entailed a comprehensive review of data for each of the twenty sites.

The aim of the review was to identify where: water usage could be reduced; costs could be cut by utilising available tariffs; and billing errors rectified.

The Outcome

Catalyst identified a number of significant savings for the customer within eight months of the twelve-month review period.

These savings were across a number of key areas which included billing errors and excessive usage on site.

To date Catalyst have achieved an annual saving year on year, for the client of £40,000 and managed to obtain refunds totalling £35,000.

Headline Figures: Refunds: £35,000

Annual Savings: £40,000



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