

# CASE STUDY

Bookmakers: Water Invoice Validation Service

## *The Challenge*

An existing national client, a popular high street bookmaker with over 70 sites across the UK was looking for a solution to validating their water invoices as they were concerned that they may be paying too much for their water bills. Additional concerns were raised where they felt that were missing invoices for certain sites and had additional invoices for sites they didn't occupy.



## *The Solution*

The client sent copies of bills for each site to Catalyst. From these copies, water usage and cost data was analysed with view to undertaking rectification of any historical billing errors. This was undertaken for each of the 70 sites.

The aim of the review was to identify areas of future savings including:

- ✓ Strategies for reducing water usage
- ✓ Means of using available tariffs to cut usage costs

## *The Outcome*

A full ongoing monthly validation service now provides peace of mind, knowing that they are paying the correct amount every month. Additional reporting capabilities make it easy to set and adjust budget expectations year on year.

Following a full historical audit on the bills received from the client, Catalyst Identified refunds to the value of £18,599 plus further annual savings of £36,214.

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**Headline Figures: Refunds: £18,599**

**Annual Savings: £36,214**



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