



Business

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Keeping you up to date with our latest business developments.



Meter Operator Contracts – Half Hourly Meters

A Meter Operator agreement or (MOP contract) is a legal requirement for all half hourly electricity supplied meters. This contract covers the supply of the meter, maintenance and the necessary telecommunications for sending your consumption data to your energy supplier.

As part of the UK de-regulated energy market you now have the right to appoint your own meter operator as opposed to letting your current energy supplier appoint their preferred supplier as the cost is often hidden in a suppliers standing charge.

The subject of metering is often confusing for customers since privatisation, particularly since the meter operator contract is no longer part of the supply agreement.

Many customers are unaware of required legislation such as the statutory requirement that sites with a maximum demand in excess of 100kW should have half-hourly metering installed as standard, and are unsure of who to contact.

The process of managing the relationship between the Supplier, Meter Operator and Local Distributor is often a minefield, and is an area where many customers choose to outsource.

Our market independence allows us to facilitate the appointment of your meter operator and provide you with a high quality, comprehensive integrated data management solution. We will only use fully accredited suppliers to install and maintain your meter, and we work with all suppliers and agents.

This means that, regardless of who your energy supplier currently is, we arrange supply, installation and maintenance of your HH metering and communications equipment.

We offer you:

- Full national coverage
- Guaranteed service levels
- We manage the whole contract process
- We liaise with your supplier and confirm network and CT ratio's on your behalf
- Very latest in metering and communications technology
- Resolution of faults
- No hidden charges

In addition to this we will arrange for the collection of your data and provide a free detailed monthly report highlighting your business consumption patterns.

