

CASE STUDY

National High Street Chain of Estate Agents

The Challenge

The client, a National high street estate agent, requested the support of Catalyst in reporting on their water usage and billing; across their portfolio of branches. The purpose of this was to identify opportunities for reducing water consumption, and a cost recovery service. Additional ongoing invoice validation services were subsequently identified as part of the project.



The Solution

Water usage and cost data, mainly taken from most recent up to date bills and client datasheets, were provided to Catalyst.

This data was then used to undertake a desktop analysis approach, which entailed a comprehensive review of data for each site.

The aim of the review was to identify where: water usage could be reduced; costs could be cut by utilising available tariffs; and billing errors rectified.

The Outcome

Catalyst identified a number of significant savings for the client in their stores.

These savings were across a number of key areas which included billing errors and excessive usage on site.

To date, we have achieved an annual saving year on year for the client of £8,463 and managed to obtain refunds totalling £3,400.

Headline Figures: Refunds: £8,463

Annual Savings: £3,400



|T| +44 (0) 870 710 7560 |W| www.catalyst-commercial.co.uk